

A man in a dark suit and tie is shown in profile, talking on a silver mobile phone. The background is a blurred office interior with large windows. Overlaid on the image are various financial data visualizations, including a red line graph with circular markers, a blue candlestick chart, and a blue line graph with square markers. The overall color palette is dominated by blues, reds, and greys.

NICE

NTR-X

The Next Generation of Communication
Recording and Compliance Assurance

THE WORLD AROUND YOU IS CHANGING FAST

Simplified Compliance for a Complex World

Across your global enterprise, regulated employees are adopting new ways of communicating, beyond turrets and desktop phones. They're now using mobile phones, instant messaging apps, and unified communications platforms that combine voice, video, text, screen sharing, and chat. In this dynamic environment, recording all regulated employee communications and assuring compliance across the global enterprise is getting more complicated every day.

Against a backdrop of increasingly stringent and granular regulations, these added complexities are also driving up costs, widening compliance gaps, and putting firms at greater risk for fines and reputational damage.

Is your legacy technology falling short?

It's time to step up to the next generation of Communication Compliance Recording and Assurance from NICE: **NTR-X**

NTR-X is the world's first and only fully-integrated, cloud-ready next-generation omnichannel compliance recording and assurance solution. Record all your regulated employee communications – traditional, unified, mobile – and ensure compliance with all global regulations.

NTR-X's scalable, modular architecture will also significantly lower your total cost of ownership (TCO), and help you take control of your data, while providing a future path to cloud migration.

Complete Coverage with Omnichannel Recording and Proven Integrations

In the past, if you wanted to record different communication modalities – for example, turrets,

mobile phones, unified communications – you'd need a separate recorder for each one. This greatly expanded server footprint and added costs and operational complexities. Or worse, if the vendor lacked integrations to specific systems, you'd be left with coverage gaps.

NTR-X's omnichannel recording gives you the flexibility to capture multiple communications modalities in a single recording platform, substantially lowering your server footprint and associated costs by 60 to 75 percent.

And our proven, certified integrations to leading turrets, mobile phone providers and unified communications platforms mean you can record one hundred percent of your regulated employee communications to meet all your global regulatory obligations.

Single, Centralized Solution for Managing Your Entire Global Recording Estate

As financial and energy services firms expand their global footprint, they're looking for compliance solutions that can be deployed anywhere and everywhere but managed from a central vantagepoint.

The problem is – most recording and compliance solutions are designed to be deployed and managed regionally. This can be cost prohibitive because you need local IT resources with the know-how to maintain and manage the applications.

As the only global communication recording and compliance assurance solution to offer true centralized global control and oversight, **NTR-X** removes this hurdle to reduce your regulatory risk and help you keep costs in check.

Integrated Recording and Compliance Assurance for Complete Lifecycle Management of Data

The first and only all-in-one communication recording and compliance assurance solution for complete lifecycle management of data, **NTR-X** reduces compliance risk and saves time by automating processes around compliance assurance and reporting, and responding to regulatory requests. Additionally, all global recording and compliance assurance functions can be centrally managed through one interface.

With **NTR-X** your firm can confidently comply with all regulations, while also reducing compliance costs through automation. For example, **NTR-X** automates many previously manual processes, including:

- Recording Checks and Reconciliation
- Provisioning
- Transcription and Bulk Extraction
- Compliance Assurance Reporting

Cloud-Ready, Microservice Architecture

NTR-X is built on a modular microservice architecture which provides a solid foundation for firms to scale their recording and compliance assurance capabilities quickly, cost effectively, and efficiently in the cloud.

Firms can deploy **NTR-X** in any configuration – as an on-premise, a hybrid on-premise, private cloud, or a pure cloud solution (**NTR-X Cloud**) for added versatility and lower TCO

Modern Database Approach: Take Control of Your Data

NTR-X's modern, flexible database approach gives you control of your data.

Data storage can be expensive, but with **NTR-X** you don't need to double up. Instead of using a dedicated, mandated storage device, now you can leverage

excess storage you already have to store your firm's captured interactions and metadata, secure that data with your own encryption keys, and manage it more efficiently.

As the gatekeeper of your own data, you can also use **NTR-X**'s open APIs to make that data accessible to others in your organization who can extract intelligence from it.

The Benefits of Using NTR-X

- Seamless upgrade path from NTR (NICE Trading Recording) to NTR-X for current NICE customers
- Centralized global approach ensures regulatory compliance, reduces TCO
- Compliance recording and assurance in one platform
- Automates and streamlines compliance assurance
- Remote workforce ready – records all communication modalities
- Market proven integrations to leading turrets, desktop phone systems, mobile phones, and unified communications platforms
- Multi-flavored logger for all communication modalities
- Open API's for integrating to downstream and upstream applications
- Cloud-ready – migrate at your own pace
- Reduces server footprint by up to 65 percent, and all associated costs
- Simplifies deployment, maintenance and upgrades
- Standards-based security – open, yet secure; use your own encryption keys
- Modern database approach lets firms take control of data



Learn more

Contact us: fmc@nice.com

Request a demo: info.nice.com/ntr-x-demo

Visit our website: nice.com/compliance

ABOUT NICE FINANCIAL MARKETS COMPLIANCE

NICE is a leading financial compliance solution provider, serving more than 90 percent of the largest investment banks globally. NICE's compliance solutions assist customers in the capture of trade conversations and trades, analyzing them for potential risk, and correlating trade conversations with trades for trade reconstruction. The company's compliance solutions make automated and intelligent holistic trade compliance programs possible and enable FSOs to more efficiently comply with regulatory requirements, including MiFID II, MAR, FX Code of Conduct, Dodd-Frank and future directives.

With NICE (Nasdaq: NICE), it's never been easier for organizations of all sizes around the globe to create extraordinary customer experiences while meeting key business metrics. Featuring the world's #1 cloud native customer experience platform, CXone, NICE is a worldwide leader in AI-powered self-service and agent-assisted CX software for the contact center – and beyond. Over 25,000 organizations in more than 150 countries, including over 85 of the Fortune 100 companies, partner with NICE to transform - and elevate - every customer interaction.

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